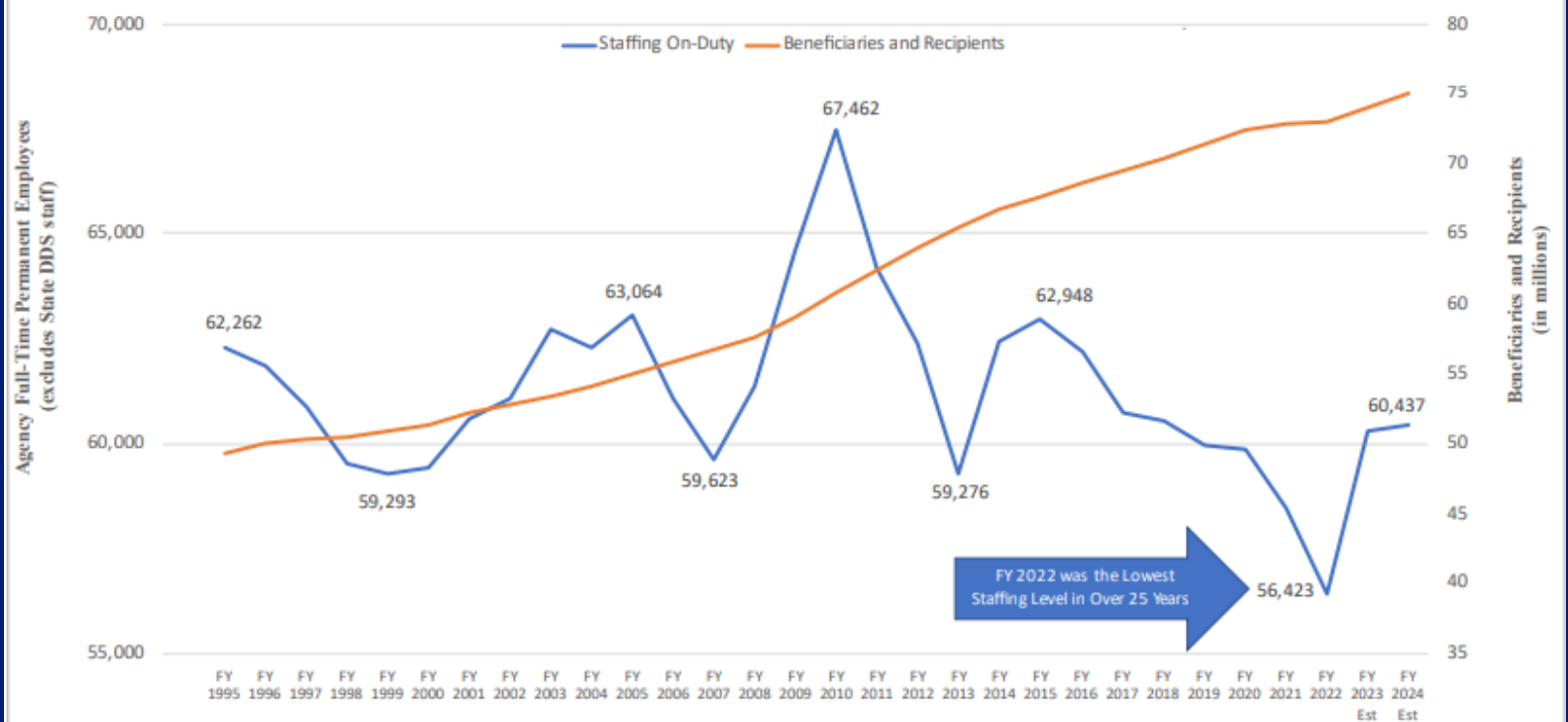




STAFFING LOSSES AND LACK OF FUNDS TO REPLACE STAFF ARE AFFECTING SERVICE DELIVERY AND PROGRAM INTEGRITY

Our Budget Supports Restored Staffing Levels to Help Us Serve More Beneficiaries



<https://www.ssa.gov/budget/assets/materials/2024/2024BO.pdf>

SSA currently only has 18,500 Claims Specialists (10,800 fewer employees than what is needed to process claims).

This means the claims specialists who already dedicate more than half of their workweek to public general inquiry questions and Social Security card processing due to the lack of staff, are overburdened with caseloads - causing stress and worsening attrition.

In FY 23 it would take 29,300 work years to complete the existing Retirement, Survivor, and Disability claims. SSA employees need support. **Now.**